G JSA 0	07 Use	of a	n St	epard	's Hoc	
Required		G				Q
Recommended Gloves	AEO Box Knife	Eye Prot	ection	Dust Mask	Safety Vest	Hair Pulled Back
Basic Job Steps Locate the Shepard's Hook	Hazards Present No Hazards Present		Find the	and Safe Procedu Shepard's hook a ere it is located.		
Holding the Shepard's Hook	Contact With the Shepard Hook Struck By the Shepard Hook Overexertion out of reach item		Grasp and hold the Shepard's hook with both hands. Hands should be distributed evenly on Shepard's hook with one hand on each side of the hook so that the palms are turned towards each other. Establish and maintain a sturdy grip on the hook.			
Reaching for the box	Struck By the end of pole as you pull the towards you Fall Below case coul off the rollers as case moved forward to fr	box d fall e	When reaching for the case or carton with the hook, always make sure to go up and over the bar and stay square to the location. Use the hook by placing it to the side of the case or carton and pull towards you. As a case comes toward you bring the pole to the side of your body preventing the Shepard hook from coming in contact with body.			tay square to the side of the case comes toward / preventing the
Storing the Shepard's hook	No Hazards present		Return the hook to the location from which it came. The hook must face the location and ensure that it is secure. If hook cannot be safely secured or is damaged take to maintenance.			at it is secure. If
Trainee Demonstrated		Trainer [Demonstrat	ed		Date Completed

Required	5A 011 N		:al \ \ }	Nire-C	Carts	
Recommended Gloves	AEO Box Knife	Eye Pro	otection	Dust Mask	Safety Vest	Hair Pulled Back
Basic Job Steps Inspect Cart before use	Hazards Present No Hazards Present		Inspect compor operate	wheels, rack and ients are secure a damaged cart.	lures for the comp I handles to insure and working prope Report any dama isor. Never sit, sta	that all erly. Never ged carts to
Load Cart	Contact With shelf of cart Caught Between fingers caught between rack and cases Overexertion lifting and stacking cases that are two heavy		Lock wheels of the cart so it does not move while loading product onto cart. To do this use foot to flip wheel lock to the lock position. Do not stack product higher than eye level. Always leave a clear site of travel. Balance load on cart for easier maneuvering. Once cart is loaded use foot to unlock wheel lock.			
Move Cart to Desired Location	Overexertion Pushing Cart		Always push, don't pull cart. Use two hands at all times when pushing cart. Be aware of obstacle or pedestrians in the pathway. When entering a cross walk, make sure to use the same standards at PIT drivers for pedestrians. Pedestrians always have the right of way. Do not block doorways or exit areas. At intersections, communicate to pedestrians or other PIT drivers the direction in which you intend to travel. Anytime traveling fork lift aisles remove headphones.			or pedestrians in make sure to bedestrians. Do not block communicate to on in which you
Unload Cart	Overexertion lifting and stacking cases that are too heavy		Ensure wheel lock is engaged so cart does not move while unloading product off cart. Use proper lifting technique. Do not twist your body, but turn to face the direction you are going to move. Carry product to desired location keeping it close to your body.			ing technique. ne direction you
Staging Cart	Overexertion pushing cart		Once finished using cart make sure it is returned to its proper staging area. SOP's will include department specific instructions but general staging rules are as follows. Never block an emergency exit, fire extinguisher, walkway or working space. Some areas may be marked off with yellow tape.			partment specific s follows. Never walkway or
Trainee Demonstrated		Trainer	Demonstra	ted		Date Completed

ېر 🕤	5A 017 F from a F	Pick Pall	king et l	s & Ro -ocatio	ving	
Required Recommended Gloves	AEO Box Knife	Eye Pro	e	Dust Mask	Safety Vest	Hair Pulled Back
Basic Job Steps Cut Open Case	Hazards Present Overexertion improp cutting technique Contact With knife bl box edges		Using A with eit	and Safe Procedu EO approved utili her H or I pattern ed tape on the top	ty knife cut open on the side of the	box. Cut boxes
Pick out of case	Contact With box edges, bay separation rail Struck By falling box, sliding merchandise		Grab merchandise in case. Remove the correct number of units from case. Check the SKU. If you empty the case , throw the empty case on the cardboard takeaway line. If you empty the slip-sheet, move it to the nearest slip-sheet return location.			pty the case, keaway line. If
Pick up Case/Move Case	Contact With box edges, bay separation rail Overexertion improper lifting technique, repetitive motion Struck By falling cases		Using proper lifting technique, lift case; bend at the knees, keep back straight and keep case centered and near trunk of body. If the box cannot be reached safely, use a shepherd's hook. DO NOT crawl, step or walk onto pallet. picking from a bottom pallet location, be aware of the bar separating the top and bottom pallet locations. If you empty the slip-sheet, move it to the nearest slip-sheet return location.			and near trunk ely, use a valk onto pallet. If ware of the bar ions. If you
Removing Slip-Sheet/ Pallet	lifting, repetitive moti Struck By slip sheets,	Overexertion improper ifting, repetitive motion Struck By slip sheets, objects in pathway or mods		Use proper lifting technique keep back straight, bend at the knees, squat down to grab the slip-sheet by the handle. Lift up on the slip sheet while standing. Lift up on the slip sheet while standing. DO NOT crawl, step or walk on pallet or pallet risers.		
Trainee Demonstrated	I	Trainer	Demonstra	ted		Date Completed

	JSA 019 Pushing off Bins & Cases					
Required		0				
Recommended Gloves	AEO Box Knife	Eye Protec	tion Dust Mask	Safety Vest	Hair Pulled Back	
Basic Job Steps Prepare the Container (carton, case, bin, tote) to be Pushed Off	Hazards Present No Hazards Present	N Ci Si	orrect and Safe Procec Take sure the carton/ca ontainer is facing the ri canned. Only push off ave been completed. E	ase flaps are closed ght direction for b carton/bin when	d. Make sure the arcode to be all picks/packs	
Size up Container	No Hazards Present	o tł	heck to see how full th f the carton/case or bin ne container forward sl orce will be required to	n/tote. Use both h ightly to help dete	ands and push	
Push the Container	Overexertion pushing container Caught In rollers of conveyor Contact With edges of conveyor table or legs shelves	ci st D	Place your hands on the sides of the container. Keep arms close to body, elbows in and wrists straight. Keep back straight and push the container onto the moving conveyor. DO NOT over extend your arms while pushing.			
Trainee Demonstrated	·	Trainer Der	nonstrated		Date Completed	

	JSA 018 Slip Sł	3 Ren neet l	nove & oy Hand	Move	
Required Recommended Gloves	AEO Box Knife	Eye Protectio	n Dust Mask	Safety Vest	Hair Pulled Back
Basic Job Steps Remove Slip Sheet from Top Pallet Location	Hazards Present Overexertion improp lifting, repetitive mod Struck By slip sheet	ber Gra tion stop forv	rect and Safe Proced b slip-sheet by hand os. With both hands vard, and slowly low nnique, keep back str	le and lift up over on the sides of th er to floor. Alway	pallet location e slip-sheet, pull s us proper lifting
Remove Slip Sheet from Bottom Pallet Location	Overexertion improp	tion kne up o	proper lifting technies, squat down to gr on the slip sheet whi k on pallet or pallet r	ab the slip-sheet k le standing. DO N	by the handle. Lift
Move Empty Slip Sheet to Return	Overexertion improp lifting Struck By objects in pathway or mods	of t retu Cer Plac she in re the	Using both hands, grab either handle and side or both side of the slip-sheet. Pick up slip-sheet and carry to slip shee return location. Be aware of obstacles in the pathway. Center slip-sheet to return location. Lift up over rollers. Place bottom of slip-sheet on rollers and slowly roll slip- sheet into location. If other slip-sheets are already stacked in return location place bottom of slip-sheet on the top of the stack and slide onto stack. Keep stack neat and order so that they are easily removed from location.		
Trainee Demonstrated	1	Trainer Demo			Date Completed

G JSA 02	27 - Usin	g Rol	ing Ba	kers Ra	
Required		9			$\boldsymbol{\omega}$
Recommended Gloves	AEO Box Knife	Eye Protection	Dust Mask	Safety Vest	Hair Pulled Back
Basic Job Steps Move Cart	Hazards Present Overexertion back/a Struck Against foot	rms Insp obst whe for t brak	ect and Safe Proced ect cart to make sure acles and others in t els is a brake lever. The cart to move. Mo e lever into "down" ((2) hands when mov	e it is safe to move he area. On one o This must be in the ove cart to desired position to lock wh	. Be aware of f the corner e "up" position location. Push
Cart Placement	Overexertion back/ a Struck Against foot	orde haza	Place cart in a position that allows you to add, or remove, orders without compromising safety or becoming a trip hazard. Always make sure wheels are locked after moving into desired location.		
Engage/Disengage Cart Brakes	Struck By cart	pull	To lock brake, push lever down into place. To unlock brake pull lever up. In each of the sort stations there is a gray too that will assist with unlocking the brake.		
Trainee Demonstrated		Trainer Demon	strated		Date Completed

G JSA	012 Re Wate	mo er C	ve	and Re tainer	place	
Required Recommended	AEO Box Knife	Eye Prot	ection	Dust Mask	Safety Vest	Hair Pulled Back
Basic Job Steps Remove Empty Water Container	Hazards Present Overexertion improp lifting technique	er	With on	and Safe Procedu e hand, steady ba ab water containe	se of water dispe	nser. With other
Replace Empty Water Container with Full One		Overexertion improper lifting technique, repetitive motion		Remove sticker from top of the water container. Use proper lifting technique, keep back straight, bend at the knee, grab handle and base of the water container and lift. Turn water container over so that the spout is now in the downward position.		
Install New Container	Overexertion improper lifting technique		Holding container with both hands place down onto the opening of the water dispenser.			own onto the
Trainee Demonstrated		Trainer D	Demonstrat	ed		Date Completed

Required Gloves AEO Box Knife Eye Protection Dust Mask Safety Vest Hair Pulled Back						
Basic Job Steps Move Steps	Hazards Present Overexertion of back an arms	Correct and Safe Procedures for the completing the job d Ensure all four wheels are on the ground. Underneath the first step is a pedal, this pedal moves the back legs down or up. Using foot push pedal into the down position raising the back legs up. Once pedal is in position, you can freely roll the stairs to their desired position.				
Step Placement	Overexertion of back ar arms Fall Same Level trip on wheel locking lever	Move steps to desired location. Ensure that steps are properly placed in a position that will not compromise the safety of the person retrieving item, clearing jam, or using reach hook. When the steps are in the correct position, engage wheel-locking lever. Do this by stepping down on the lever as you step on first step (bar will be sit about an inch higher than first step, be sure to step high enough to clear height difference). This will raise the back wheels and make stairs stationary.				
Ascend (Climb) Stairs	Fall Below fall off ladde	,				
Descend (Climb Down) Stairs	Fall Below fall off ladde	Keep one hand in contact with railing and one foot in contact with a stair at all times. Descend (climb down) stairs facing up stairs.				
Trainee Demonstrated		rainer Demonstrated Date Completed				

G JSA	014 Stac Wood	king len Pa	Slip Sl allets	neets/	
Required Recommended Gloves	AEO Box Knife	ye Protection	Dust Mask	Safety Vest	Hair Pulled Back
Basic Job Steps Inspect the Slip Sheet/ Wooden Pallet	Hazards Present No Hazards Present	Visually there is remove	inspect the slip s broken wood or e	ures for the comp heet/wooden pall exposed nails. If y wood and stability be used.	et. Do not use if you can safely
Lift Slip Sheet/ Pallet	Struck By pallet Caught Between strips of wood Caught On pieces of woo or exposed nail Overexertion lifting palle	of straight, hands fi od If pallet side of p	, and chin up. Gra rmly. Keep pallet is too heavy, use	iques, bend at kn ab the slip sheet/ close to body an two people to lift	pallet with both d at waist level.
Transfer Slip Sheet/ Pallet	Overexertion carrying sl sheet/ pallet Fall Same Level trip over pallet or other objects o ground	your des obstruct	stination. Be aler tions in the path.	our destination. B t of pedestrians, e Keep the load clo our body. Pallet ca	equipment or se to your body
Stack Slip Sheet/ Pallet	Overexertion carrying setting down slip sheet/pallet Fall Same Level trip over pallet or other objects o ground	r other sli mod loc stacking high you being st than ter grouped	After reaching destination, square up to the area. Bend at knees, keep back straight and chin up. Place load on desired location floor, mod location, slip sheet risers, or other slip sheet/pallet. Make sure that pallet is square in mod location, slip sheet risers or other slip sheet/ pallet. If stacking on slip sheet/pallet make sure they are all facing the same direction. Once stack of pallets has reached 4 high you can lean the pallet against stack and slide pallet being stacked onto top. Pallets should be stacked no high than ten. To maximize spacing stacks of ten can be grouped together in clusters of four, allow for a foot of space between clusters.		
Trainee Demonstrated	Π.	rainer Demonstrat			Date Completed

F	JSA 005 Corruga	W tec	ork I Ca	ting wi ardboa	th rd	
Required Recommended Gloves	AEO Box Knife	Eye Pro	tection	Dust Mask	Safety Vest	Hair Pulled Back
Basic Job Steps Making and Taping Cartons	Hazards Present Contact With edges of carton, sharp edge of gun, cut from blade		Fold the Then fc Pull tap on tape dispens cut awa the cen	ay from the body. ter and side flaps of case. Repeat	he bottom toward of the carton to mo of front of case. U tape. If there is n by ed box knife to To tape the top of closed and pull ta	ds the inside. ake a flat base. lse cutting edge ot a tape cut tape. Always of the case, fold
Cutting Cases Open	Contact With sharp edge of carton, blade of knife		When making a cut on the side of the case, use the approved "H" and "I" cutting patterns to open the case. When cutting open the top of the case, cut along the seams. Never use an "X" or "Z" pattern when cutting open a case. Avoid making cuts to a case that might create sharp pointed edges. Make sure to close flaps so that they are not protruding into walkways.			
Disposing of Empty Cases- Conveyor Takeaway Line	Contact With edges of cardboard Overexertion lifting case, pushing off case to line Struck By case falling back on you, or other persons Fall Same Level cases not dispessed of property		Using proper lifting techniques lift the cardboard and toss onto cardboard disposal line. If the conveyor is above your head be careful that the case does not fall back towards you. If the case does fall, do not try to catch the case, let it fall to the ground. Do not leave empty cases on the ground posing a trip hazard. Only throw cases in designated take away spots labeled "Toss Zone".			yor is above your back towards ch the case, let it ses on the ground
Disposing of Empty Cases- Cardboard Baler	disposed of properly Contact With edges of cardboard Overexertion lifting of case, pushing off case to line Struck By case falling back on you, or other persons Fall Same Level cases not disposed of properly		If the opening for the cardboard baler is in a PIT lane, always remain alert of passing PIT equipment and remove headphones. If using a cart or pallet to transport the cardboard, position the cart or pallet off to one side of the opening; to avoid creating an obstacle to work around. Stand 2-3 feet back from the cardboard baler's opening. Using the proper lifting technique, lift the cardboard and toss it into the opening. If the cardboard does not make it into the receptacle do not try to catch it, let it fall to the ground. Clean up the area when finished. Do not leave cardboard on the ground to pose a slip or trip hazard.			ent and remove adboard, position ening; to avoid d 2-3 feet back the proper lifting to the opening. If ceptacle do not in up the area
Trainee Demonstrated	·	Trainer	Demonstra			Date Completed

SA 004	Working A	round Conveyors
Required Recommended Gloves	AEO Box Knife Eye Protect	tion Dust Mask Safety Vest Hair Pulled Back
Basic Job Steps	Hazards Present	Correct and Safe Procedures for the completing the job
Working Around Conveyers	Caught In moving parts of the conveyer Caught On teeth of belt if exposed Struck By moving cases/cartons/bins	Always dress appropriately, do not wear baggy, loose fitting clothing. This includes accessories such as long necklaces, hoods or any item of clothing that could potentially be caught in moving parts of the machinery. Keep long hair pulled back. Never crawl under, step on, sit on, lean on or ride on the conveyor.
Start/ Restart Conveyor	Caught In moving part of the conveyor Struck By moving cases/cartons/bins	Visually inspect the area to ensure that all personnel are clear of the rollers and conveyor belts. Start/Restart conveyor using the procedures outlined by the department SOP. The only person to restart the conveyor should be the associate who activated the E- stop, or a Group Lead, Supervisor, or Maintenance. If E- stop is activated, remove headphones.
Stopping Conveyor	No Hazards Recognized	To stop the conveyor use the Stop Button, Emergency Stop Button or the Emergency Pull Cord found adjacent to the conveyor path. Alert nearby associates, Group Lead, and Supervisors of an emergency.
Crossing Conveyor- Hinged Gates	Struck By falling cases/bins, gate if not locked in place Overexertion lifting/pulling gate Fall Same Level trip on object	Ensure there are no bins/cases moving over the gate. With both hands, pull up on the gated section until it locks in place. This will shut down conveyor prior to the gated area. Ensure the gate is completely open and secure. Pass through conveyor to other side. Place both hands on the handle, disengage the locking bar with the foot or knee. Keep both hands on handle when lowering the gate. Pull gate down to a flat position, to enable the conveyor to restart.
Crossing Conveyors- Sliding Gate	Struck By moving cases/cartons/bins/handle on opposite side Overexertion lifting/pulling gate	Ensure there are no bins/cases moving over the gate. Open top gate first. Using both hands lift handle and slide gate open fully (repeat for bottom gate). This will shut down conveyor prior to the gated area. Pass through conveyor to other side. Using both hands close bottom gate first (repeat for top gate). Pull handle completely to ensure conveyor will restart. Never use your foot to open or close gate. Be aware of associates on opposite side of gate when lifting handle.

Crossing Conveyor- Yellow Steps	Fall Same Level tripping on steps, tripping on moving cases/cartons/bins Fall Below tripping on steps, tripping on moving cases/cartons/bins	Place hands on railing of steps. At all times keep one hand in contact with railing and one foot in contact with a step. Begin ascending stairs. Keep your feet in the center of the steps and maintain contact with railing. Step over the rollers/conveyor. Some crossovers may have a platform to walk over others will require you to step over conveyor. Do not step on cases, bins or conveyor when crossing over. Continue to hold railing and remain alert for cartons traveling on the conveyor. Safely descend the steps. Keep feet centered on steps and maintain contact with railing.
Manually Operating the Disconnect	Caught In moving parts of the conveyer Caught On teeth of belt if exposed Struck By moving cases/cartons/bins	The disconnect allows cases/cartons/bins to be manually fed onto a conveyor. Ensure all hands, clothing or other items that could be caught are clear of rollers. To turn on, move red handle clockwise to the on position. Rollers will begin moving when turned to the on position. To turn off, move red handle counter clockwise to the off position. Rollers will stop moving.
Maintenance and Service	No Hazards Recognized	ONLY AUTHORIZED PERSONNEL ARE ALLOWED TO FIX OR REPAIR THE CONVEYORS. Conveyors being serviced or waiting to be serviced will be LOCKED/TAGGED OUT. NEVER remove or alter conveyor guards or safety devices. Report missing conveyor or broken conveyor guards to Group Lead, Supervisor, or Maintenance. DO NOT remove any tags or use any conveyor being serviced.
Trainee Demonstrated	Trainer	Demonstrated Date Completed

Solution JSA 003 Vehicle and Pedestrian Traffic									
Required Recommended Gloves	AEO Box Knife Eye P	Image: System Image: System Image: System rotection Dust Mask Safety Vest Hair Pulled Back	:k						
Basic Job Steps Make Eye Contact	Hazards Present Contact With Vehicle/Pedestrians	Correct and Safe Procedures for the completing the job Whenever there is a vehicle in the area, stop and make sur the operator is aware of your presence. Ensure there is ey contact between you and the driver. A driver may be wearing tinted safety glasses. When this occurs, use extra caution and be vocal if needed. Remember tinted safety glasses can only be worn if approved by the safety department.	ye						
Look Both Ways Image: Contract of the second stress of the sec	Contact With Vehicle/Pedestrians	Look both ways before using a pedestrian crossing in the drive aisle. Stay aware of vehicle traffic when rounding corners, walking through doors, and between/ out from behind stacks of boxes and bins. Be sensitive to blind spot in the work area. Drivers should yield the right of way to pedestrians.	ts						
Keep a Safe Distance from Forklift	Contact With unstable load	When the forks of a forklift are in the air always maintain a safe distance (20 feet) from them. Be aware that any load can become unstable and fall. Never walk or work beneatl loads on raised forks. Some areas of the warehouse are combined drive aisles and pedestrian walkways. When both a pedestrian and forklift need to work in this area ensure there is communication and do not work in the sam half of the aisle at one time. Follow all precautions and have yellow chains up when a pedestrian is in this area.	l :h						
Trainee Demonstrated	Traine	r Demonstrated Date Completed	ł						

JSA 002 Using an AEO Approved Utility Knife								
Required Recommended Gloves	AEO Box Knife	Eye Protection	Dust Mask	Safety Vest	Hair Pulled Back			
Basic Job Steps Inspect the Knife	Hazards Present Contact With blade of	knife Make prope exten starts knife prope knife.	e sure that the blad erly, and only protr ided. Use a sharp l to tear rather than malfunctions: prot erly, or is broken, it	dures for the comp le is in its proper pl rudes one half inch blade. Change the n cut. If for any rea rudes too far, does is no longer an ap Lead or Supervisor	ace, retracts when fully blade when it ason, the utility not retract proved utility			
Body Position	Contact With blade of	the lin the lin up to throu less li comp prope Open twice bagge blade bag.	ne of the cut. When ne of the cut. Plac extend blade out. gh the tape. Pullir kely to slip. Turn of lete, pull knife out erly. ing Bags: Hold opp so items inside are ed order flat on the . Cut away from y	Keep your free ha en making cuts star e thumb on self-rei Puncture the tape. ng motions are stro case as needed. W and ensure the bla posite corners of ba e away from cutting table; puncture the ourself to create an lete, let go of the sp	nd to one side of tracting tab push Pull the knife nger and blade is /hen cut is ide retracts ag, shake once or g area. Lay the ie bag with tip of ind opening in the			
Changing the Blade	Contact With blade of	knife Open accor used enou used packa Be su	Open the handle to expose the used blade. This is the best accomplished on a flat surface, such as a table. Lift the used blade out of the housing position. It can still be sharp enough to cut you, so use caution when handling it. Set the used blade aside. Take a new blade from either the package or the handle and insert it into the proper position. Be sure that it is set properly on any sliding elements to which the old blade was attached. Re-secure the handle.					
Blade Disposal	Contact With blade of		ainers located thro	blades in designate ughout the DC.	ed Sharps			

JSA 001 Lifting/Carrying Case Safety Zone Technique								
Required Recommended	AEO Box Knife Eye F	Image: Symbol	Hair Pulled Back					
Basic Job Steps Inspect Case and Position Body	Hazards Present Overexertion poor lifting technique	Correct and Safe Procedures for the con- Inspect the case to ensure it is safe to li apart. Slightly lift the corner of the box approximate weight. Bend at knees, ke chin up. Grab the case with both hands hand under case for best support. For co- use a step stool to reach.	ft and will not fall to determine an ep back straight and firmly. Place one					
Lift Case	Overexertion poor lifting technique	With firm grip lift the case. Keep back s Always bend at the knees when lifting o Keep the case close and near the center Secure the load.	ase from floor up.					
Transport Load	Overexertion poor lifting technique Fall Same Level obstacles on ground Contact With other persons/objects (tables, desk, etc.) Struck By persons or equipment	Choose and visualize a clear path to you Begin to walk towards the destination v for other people, equipment and object path. Keep the load close and near the	while remaining alert s that may be in the					
Set Case Down	Overexertion poor lifting technique	After reaching the destination, square up to the area case is to be placed. Bend at knees, keep back straight and chin up. Place load on the desired location, this could be floor, pallet or location in mods. When placing a case on a raised surface place corner of load on to surface first and slide into place. Stand up straight.						
Carrying Load on Stairs	Fall Below trip/slip on stairs, poor visiblity Overexertion poor lifting technique Struck By persons or object	Small loads may be carried up and down stairs. First, secure load under one arm. With opposite hand hold on to the railing at all times. One foot must always remain in contact with the stairs while the other foot is changing steps. Never skip steps. Load should not block visibility. If load is small but contains multiple units, use a smaller case or bag to carry items up and down stairs. If the load is too heavy use elevator or have forklift operator move the load to level needed.						
Trainee Demonstrated	Train	er Demonstrated	Date Completed					